

## Community Outpatient Utilization Rates Per Client - Non-Medicaid Population by RSN.

**Operational Definition:** Average number of outpatient service hours per non-Medicaid client in a Fiscal Year by RSN.

**Operational Measure:** This is calculated by dividing the total number of community outpatient hours of service by the number of clients receiving hourly community outpatient services in a Fiscal Year not on Medicaid by RSN.

### Formulas:

$$\frac{\text{Number of outpatient outpatient hours to non-Medicaid clients in Fiscal Year by RSN}}{\text{Number of non-Medicaid clients receiving hourly outpatient services in Fiscal Year by RSN}}$$

**Discussion:** The table shows the total number of non-Medicaid clients in the RSN who were served in Community Outpatient Services and the total number of hours of Community Outpatient Services provided to those clients. The average hours of outpatient services per non-Medicaid client is calculated by dividing the two numbers. There has been a significant decrease in the average number of Community Outpatient service hours provided to non-Medicaid clients over the 3 Fiscal Years. The decrease in the average number of Community Outpatient hours may be partially explained by changes in Community Outpatient services reporting. In calendar year 2004, RSNs were able to report some Community Outpatient Services using per diem or daily service codes that may have been previously reported using hourly service codes. Per Diem or Daily services are not included in this table, but can be found in a separate "Per Diem Services" table.

### Data Notes:

- All Community Outpatient penetration rates (i.e. count of people receiving service) include clients who receive any outpatient services whether it was reported as an hour or a day of service..
- Population numbers used to calculate penetration rates are taken from Washington State's Office of Financial Management (OFM), which are based on estimates from the 2000 Census (<http://www.ofm.wa.gov/pop/default.asp>).
- Counts are of people, not admissions, episodes, or units of services.
- RSN counts show the number of unduplicated clients within each RSN (i.e. a person is counted once in each RSN where they receive services).
- The State total is unduplicated across all RSNs (i.e. each person is only counted once in the Statewide total even though they can be counted in more than one RSN).
- For penetration rates, a client is counted in the Medicaid served population if they were Medicaid enrolled and received a service at any point during that Fiscal Year. If a client falls on and off of Medicaid eligibility within the same Fiscal Year, they were counted in both the Medicaid and non-Medicaid served populations. Adding the Medicaid and non-Medicaid clients served produces a duplicated count of clients served.
- For the calculation of utilization rates, a service is considered Medicaid funded if the client was Medicaid enrolled at the time the service was delivered. A service is considered non-Medicaid if the client was not enrolled in Medicaid at the time the service was delivered.
- Medicaid enrolled counts are taken from the Mental Health Division (MHD) Ad-Hoc reporting system.

## Community Outpatient Utilization Rates Per Client - Non-Medicaid Population by RSN.

RSN	FY-2003			FY-2004			FY-2005		
	Served	Total Hours	Avg. Hours	Served	Total Hours	Avg. Hours	Served	Total Hours	Avg. Hours
Northeast	737	8,216	11.1	566	5,399	9.5	266	1,500	5.6
Grays Harbor	606	8,158	13.5	872	5,967	6.8	540	3,219	6.0
Timberlands	1,665	15,221	9.1	1,617	14,183	8.8	1,036	7,311	7.1
Southwest	1,821	16,616	9.1	1,768	16,981	9.6	1,553	10,558	6.8
Chelan/ Douglas	1,158	11,640	10.1	985	11,560	11.7	737	4,644	6.3
North Central	895	8,905	9.9	1,079	6,136	5.7	1,152	5,510	4.8
Thurston/ Mason	1,409	9,642	6.8	1,570	7,820	5.0	1,434	4,816	3.4
Clark	1,833	32,890	17.9	1,551	21,592	13.9	1,521	7,420	4.9
Peninsula	2,639	33,587	12.7	2,827	31,721	11.2	2,875	27,868	9.7
Spokane	3,548	35,201	9.9	2,795	36,363	13.0	2,000	22,845	11.4
Greater Columbia	6,623	48,150	7.3	7,658	57,120	7.5	6,887	42,030	6.1
Pierce	6,274	76,587	12.2	6,325	76,103	12.0	5,419	64,885	12.0
North Sound	5,555	87,478	15.7	5,365	27,854	5.2	5,090	22,729	4.5
King	8,724	249,696	28.6	9,118	203,037	22.3	8,542	75,483	8.8
Statewide	42,860	641,986	15.0	43,489	521,834	12.0	38,445	300,819	7.8

